

Our promise to you

We will



- **listen** to you, **help** you and treat you **fairly**



- work with you and others to **solve problems**



- tell you about **other places** that can help



- make it **easy** for you to talk to us



- **change** the way we help you if you need us to



- keep what you tell us **private** and **ask you if you want us to tell others**



- **respect** your culture, religion, language and human rights



- **do** what we say we will do and tell you why.

To give us **feedback**



Call us
Ph 02 6205 2222



Email us
human.rights@act.gov.au



Come to our office at
56 Allara St Canberra.
Our office is open **Monday to
Friday** from **9am until 5pm** at

To make a **complaint** about us

- Tell the person at the Commission who you first spoke to.
- Tell them why you are unhappy or what went wrong.
- If you don't want to do this, you can contact the President of the Commission.
- You can also tell the ACT Ombudsman that you want to complain about us.